

**NOTICE OF PUBLIC HEARING AND PROPOSED RATE INCREASE FOR  
CITY OF SANTA CLARA WATER AND SEWER UTILITY, AND SOLID WASTE CUSTOMERS  
EFFECTIVE FOR UTILITY BILLS ON AND AFTER JULY 1, 2019**

**COMMITMENT TO MAINTAINING AFFORDABLE HIGH QUALITY SERVICES**

The City provides customers with dependable, efficient, safe, and cost effective water, sewer, recycled water, and solid waste services for residents and businesses that call Santa Clara home.

The Water and Sewer Utilities must ensure that the water and sewer systems within the City are maintained so that they operate 24 hours a day, 7 days a week and provide the same high quality of service for current and future residents. The Water and Sewer Utilities rehabilitates or replaces aging infrastructure such as water and sewer mains, pump stations, storage tanks, pumps, and wells in order to ensure high quality service and prevent service interruptions.

The Water and Sewer Utilities continues to comply with existing and new regulations. Due to critical infrastructure replacement and rising wholesale water costs, there is a need to increase water and sewer rates.

The Solid Waste Program's customer rates will remain among the lowest in Santa Clara County. The proposed rate increases are necessary to fund contractually obligated cost of living adjustments paid to solid waste collection, processing, and disposal service providers.

You, the customer, have our commitment that the City will continue to implement appropriate and prudent cost saving and cost controlling measures to maintain the affordability of these basic services.

**YOU CAN PARTICIPATE IN THE PROCESS**

A public hearing on these proposed increases will be held on Tuesday, May 21, 2019 at 7:00 p.m. in the City Council Chambers at City Hall at 1500 Warburton Ave., Santa Clara. Proposed rate increases for the Solid Waste Program (Garbage, Clean Green, and Recycling) and the Water and Sewer Utilities will be considered for adoption at the public hearing.

If you wish to formally protest the proposed increase and cannot attend the public hearing, you must do so in writing. Protests cannot be accepted via email or telephone; to be counted they must either be mailed or hand-delivered to:

City Clerk's Office – Utility Rate Comments  
City of Santa Clara  
1500 Warburton Ave.  
Santa Clara, CA 95050

When submitting a written protest, please include your name, your signature, the address of the property for which you are the owner or utility customer, and the rate(s) you are protesting. Written protests can be submitted at any time before the close of the public hearing. If protests are received from a majority of the parcels affected by the proposed rate increase by the close of public hearing, the City Council will not impose the increase. If you have questions, please call one of the numbers below.

Water, Sewer, or Recycled Water rates 408-615-2000  
Garbage, Clean Green and Recycling program rates 408-615-3080

# PROPOSED WATER & SEWER UTILITIES, AND SOLID WASTE RATES

## WATER RATES (General Customers—Residential & Non-Residential)

The following water rate adjustments shown in Table 1 are proposed to take effect for bills issued to Santa Clara residential and business customers on or after July 1, 2019. The adjustments are needed to fund the increasing cost of wholesale water purchases, continue current service levels, fund the maintenance, repair and replacement of aging infrastructure, and to fund needed reserves. For the average residential customer using 12 units of water per month, this new rate will result in a maximum increase of \$3.24 in the monthly bill.

TABLE 1— WATER RATES		
Per HCF	Current Rate: \$5.98	Proposed Rate: \$6.25
Water Meter Size	Current Minimum Monthly Charge	Proposed Minimum Monthly Charge
5/8 x 3/4 inch	\$17.87	\$18.69
1 inch	\$27.85	\$29.09
1 1/2 inch	\$52.81	\$55.10
2 inch	\$82.77	\$86.33
3 inch	\$162.64	\$169.56
4 inch	\$252.50	\$263.21
6 inch	\$502.12	\$523.33
8 inch	\$801.66	\$835.50
10 inch	\$1,201.05	\$1,251.70
12 inch	\$1,687.80	\$1,758.95

## RECYCLED WATER RATES

The following recycled water rate adjustments shown in Table 4 are proposed for bills issued to Santa Clara customers on or after July 1, 2019. The adjustments are needed to pay for increased production costs for recycled water. The amount of the proposed increase will depend on the type of use. Although the proposed rate increase is necessary to pay for increased production costs, recycled water still offers significant savings over potable water. For more information about the City's recycled water rates, please visit [SantaClaraCA.gov/UtilityRates](http://SantaClaraCA.gov/UtilityRates) or call 408-615-2000.

TABLE 4 - RECYCLED WATER RATES		
Recycled Water Use Type	Current Rate/HCF	Proposed Rate/HCF
Irrigation	\$3.58	\$3.76
Industrial	\$3.26	\$3.60
Irrigation - Former Well User	\$2.26	\$3.10
Industrial - Former Well User	\$2.79	\$3.37

## SEWER RATES

The following sewer rate adjustments shown in Table 2 are proposed to take effect for bills issued to Santa Clara residential and business customers on or after July 1, 2019. Operations and Capital costs at the San Jose-Santa Clara Regional Wastewater Facility, of which Santa Clara is a co-owner, are the biggest drivers for these adjustments. Residential customers are charged a flat rate and will see their monthly sewer charge increase a maximum of \$1.38 per month. The proposed increases in commercial and industrial sewer rates are dependent on the business type and are based on the amount of billed in per wastewater discharged.

<b>TABLE 2- SEWER RATES</b>		
<b>Residential Sewer Rates Per Month</b>	<b>Current Rate</b>	<b>Proposed Rate</b>
Single Family	\$42.91	\$44.29
Multi-Family	\$42.91	\$44.29
<b>Non-Residential Type (per HCF)</b>		
Food & Kindred Products	\$11.73	\$12.97
Paper	\$11.05	\$11.11
Industrial Chemical	\$8.65	\$9.20
Metal Plating	\$4.25	\$4.00
Machinery Manufacturers	\$7.49	\$7.63
Electrical & Electronic Equipment	\$4.65	\$4.96
Auto Dealers & Service Stations	\$5.90	\$6.00
Restaurants	\$11.90	\$13.33
Motels & Hotels	\$6.01	\$6.57
Laundries	\$5.20	\$5.59
Industrial Water Treatment	\$3.62	\$3.64
Repair Shops & Car Washes	\$5.45	\$5.13
Amusement Parks	\$5.88	\$5.95
Hospitals & Convalescent Homes	\$5.72	\$6.20
Schools & Colleges	\$5.88	\$5.80
Churches	\$5.26	\$5.30
Other Non-residential	\$5.15	\$5.35
Minimum Charge	\$42.91	\$44.29

<b>TABLE 3—MAJOR COMMERCIAL &amp; INDUSTRIAL SEWER USERS</b>		
<b>Operating &amp; Maintenance</b>		
<b>Cost Recovery</b>	<b>Current Rate</b>	<b>Proposed Rate</b>
Volume (per MG)	\$2,081.16	\$2,385.08
BOD (per 1,000 lbs)	\$328.96	\$372.27
SS (per 1,000 lbs)	\$479.88	\$523.48
NH3 (per 1,000 lbs)	\$4,094.48	\$4,460.25
<b>Annual Capital</b>		
<b>Cost Recovery</b>		
Volume (per MG)	\$1,100,633	\$1,144,658
BOD (per 1,000 lbs/day)	\$74,512	\$94,540
SS (per 1,000 lbs/day)	\$54,554	\$53,688
NH3 (per 1,000 lbs/day)	\$307,527	\$350,852

## OTHER WATER UTILITY RATES

**TABLE 5 – CROSS CONNECTION RATES**

Size	Current Monthly Charge	Proposed Monthly Charge
1 inch	\$8.63	\$7.85
2 inch	\$13.81	\$12.57
3 inch	\$27.62	\$25.13
4 inch	\$43.16	\$39.28
6 inch	\$86.31	\$78.51
8 inch	\$138.10	\$125.67
10 inch	\$207.15	\$188.51

**TABLE 6 – FIRE SERVICE RATES**

Size	Current Monthly Charge	Proposed Monthly Charge
2 inch	\$2.48	\$2.60
4 inch	\$14.05	\$14.74
6 inch	\$41.31	\$43.36
8 inch	\$88.00	\$92.35
10 inch	\$158.23	\$166.05
12 inch	\$255.72	\$268.37

## SOLID WASTE RATES

### (Residential, Commercial and Institutional Customers Only)

The proposed rates shown in Table 7 generate revenues to cover solid waste programs, which include garbage collection and disposal, green waste collection and composting, recycling collection and processing, the Annual Clean-Up Campaign, household hazardous waste services, street sweeping, and other solid waste program overhead and functions. The proposed rates also fund landfill post-closure maintenance and monitoring and financial system software Capital Improvement Projects. **These rate increases do not apply to customers in areas zoned for industrial use.**

**TABLE 7 - SOLID WASTE RATES**

Service Type or Level	Current Rate	Proposed Rate
1 can or small cart (32-gal)*	\$27.77	\$30.62
2 cans or medium cart (64-gal)*	\$41.48	\$45.13
3 cans or large cart (96-gal)*	\$55.19	\$59.64
Super Saver cart (20-gal)*	\$21.76	\$23.07
Additional cans/carts (32-gal)*	\$13.71/ea	\$14.51/ea
Clean-Up Campaign per residence	\$5.67	\$5.67
Household Hazardous Waste	\$0.30	\$0.30
Residential/Commercial/Institutional front-load bin service (monthly rate)	-	Up to 5.8%
Drop body bulk roll off bin service and compacted container service	-	Up to 5.8%
Mission Trail Waste Systems special charges (push/pull, extra service, driver time, lock installation and Saturday service)	-	Up to 4.5%
Recology push/pull service for residential recycling (per foot moved)	\$1.39	\$1.45
Extra Garbage Bag Tags	\$4.25/ea.	\$4.50/ea.

\*Rate includes \$11.24/month for Clean Green collection (+\$0.48) and \$4.40/month for residential recycling (+\$1.55). The garbage component is \$14.98 (+\$0.82) for the first can/small cart, plus \$14.51 (+\$0.80) for each additional can/cart size increment, if applicable.